

Link Your Health Data To Participating Apps



St. Joseph's Health is now offering the ability for you to securely show your health information on participating health management apps. This new process better connects your health and wellness data, allowing you and your care team to make informed choices.

How to access:

If you are interested in this opportunity, please contact us at the number below. Once we receive your request and technical requirements are met, St. Joseph's Health will work to establish a secure connection to the mobile app(s) of your choice.

St. Joseph's Health Portal
Support Team

1-888-580-5739

24 hours a day,
7 days a week.



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My Health... My Results



What is MyStJosephsRecord?

MyStJosephsRecord is the St. Joseph's Health patient portal. A patient portal provides you with electronic access to your health records and information about your care. Once you are enrolled in MySt-JosephsRecord, you can use it from your computer, tablet or phone. MyStJosephsRecord is convenient, free and secure.

MyStJosephsRecord is an easy way to view your medical records and information about your care including:

- Test results (lab, radiology)
- Medicine lists
- Allergies and immunizations
- Summaries of your care
- Health, wellness and education information



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Who can use the St. Joseph's Health patient portal?

Patient portal access is available to almost all St. Joseph's Health patients, except those between ages 13 and 17.

How do I sign up?

For access to MyStJosephsRecord, you can enroll during your next visit or hospital stay. Assistance is available from a trained St. Joseph's staff member. When you provide a valid email address and accept access, you will receive an email invitation to finish the sign up process. After you complete those steps, you will be directed to log into the patient portal.

If you choose not to enroll on-site, you may sign up online at <https://StJosephsHealth.iqhealth.com/self-enroll>, by completing the "self-enrollment" form. In order to sign up, you must have a valid email address on record.

If you wish to request additional medical record information, please contact the Health Information Management Department (Paterson) 973.754.2995 or (Wayne) 973.956.3715.

What do I need when the St. Joseph's staff member helps me set up a MyStJosephsRecord patient portal account?

You will be asked to show a valid photo ID and you must have a valid email account to register for MyStJosephsRecord.

What if I do not have an email account?

There are many web-based services that offer free email accounts. For additional information, please visit your local library.

Is my medical record information secure?

Yes. St. Joseph's Health patient portal uses the most effective security measures. This includes a secure

connection and password to protect your medical information.

How do I access my StJosephsRecords?

MyStJosephsRecord can now be accessed from your computer, tablet or phone. You can view and print your records by logging into your account on StJosephsHealth.iqhealth.com. You can download the Cerner HealtheLife app for Apple or Android devices from your mobile device App Store. Once you have signed up, log into your account using your username and password.

What if I forget my account log in information?

If you forget your MyStJosephsRecord patient portal password, go to the log on screen, click "Forgot Password?" link. Enter your email address or username, check the box "I'm not a robot," verify and click Next. Enter the answer to your security question and reset your password.

What information can I access?

You can access information about:

- Discharge instructions
- Medicines
- Diagnostic results available 36 hours after discharge

You can also:

- View appointments
- Message your healthcare provider
- Request prescription refills and renewals
- Access online bill payments

Is St. Joseph's patient portal the same as the one I use for my physician's office?

No. Many physician offices have their own patient portals that require a separate "Username" and "Password." Please contact your physician's office if you have questions regarding medical records related to visits with your physician.